



# SERVICE CERTIFICATION TRAINING PROGRAM



## About the Service Certification course

Precor's Service Certification Training Program is a comprehensive 5 day training program that provides service technicians with the theoretical foundation and practical experience needed to service all Precor cardio and entertainment products.

The training course focuses on three essential elements: Theory of operation, practical hands-on application of knowledge, and hands-on troubleshooting procedures and practices. The course instructors act as facilitators, guiding technicians as they actively perform routine maintenance and troubleshooting activities.

The goal of the course is provide technicians ample opportunities to work on Precor equipment in an encouraging and independent environment. The course includes several real-world troubleshooting scenarios that technicians will be asked to independently solve in lab environments. Our instructors are certified training specialists with many years of equipment field service experience.

## Course Agenda

- Day 1 Overview of Consoles / Diagnostics / Software Programming / Preva Registration
- Day 2 Theory of Operation / Treadmill Drive and Lift Systems / Treadmill hands-on troubleshooting and repair
- Day 3 Hands-on troubleshooting treadmills / Self-powered systems operation / Hands-on troubleshooting and repair AMT, EFX, Bikes.
- Day 4 Hands-on troubleshooting self-powered units / Introduction to xTV 900MHz audio systems / RF Video distribution basics
- Day 5 Continuation of RF Video distribution systems / RF Signal Meter usage / Experiments with RF components and basic distribution

## Service Certification

Upon successful completion of the Service Certification Training Program, students will be competent on all current Precor cardiovascular and entertainment products. A certificate of completion is awarded to students who successfully complete all practical class performance standards.

## Course prerequisites

Service Certification training is only available to current Precor service account holders. If you do not have a Precor service account, but wish to partner with Precor, please contact us at [support@precor.com](mailto:support@precor.com) to get started. Your service account must be obtained before enrolling in the Service Certification course.

We require that technicians bring a laptop computer or net book to class as we provide all course materials, necessary software files, and software programs electronically.

We recommend that technicians are familiar with the use of common hand tools and multi-meters, have some practical field service experience on fitness equipment products, and have a basic understanding of electronics.

## Course hours

Class starts at 8am each day and will be complete by 12pm on the final day. We will take a break mid-morning and mid-afternoon, as well as for lunch, which will be provided on full class days. Please let us know if you have special meals requests.

## Annual Training Schedule

The annual training schedule can be found at <http://www.precorconnect.com/training.html>

## Registration

Course registration is completed by filling out the registration form at the end of this document. Once we review and approve your request, we will reserve a seat for you in the course and send you a confirmation. Course seats are processed on a first come first served basis. We can't always accommodate your request for a seat in a specific course, but we will try our best.

**Please do not make travel arrangements until you have received a confirmation of your enrollment.**

## Cancellation Policy

If a technician is unable to attend, please notify us at [CSTraining@Precor.com](mailto:CSTraining@Precor.com) at the earliest possible time so we can give that seat to another student. We strongly request that you do not cancel your registration within 30 days of the start date of the course. Precor reserves the right to cancel any course with 30 days advanced notice.

## Course Fees

The Service Certification course fees are \$600 per technician.

## Training Locations

To accommodate technicians across the United States, we offer the Service Certification course at two training locations:

Precor Global Headquarters  
24309 Woodinville-Snohomish Road  
Woodinville, WA 98072

Precor Manufacturing Facility  
5705 Millstream Rd  
Whitsett, NC 27377

## WOODINVILLE GLOBAL HEADQUARTERS INFORMATION

**Precor Global Headquarters**  
**24309 Woodinville-Snohomish Road**  
**Woodinville, WA 98072**

### Getting Here

Our global headquarter is located in Woodinville, Washington. The nearest airport, Seattle International airport (SEA-TAC) is located about 30 miles to the south (see map).

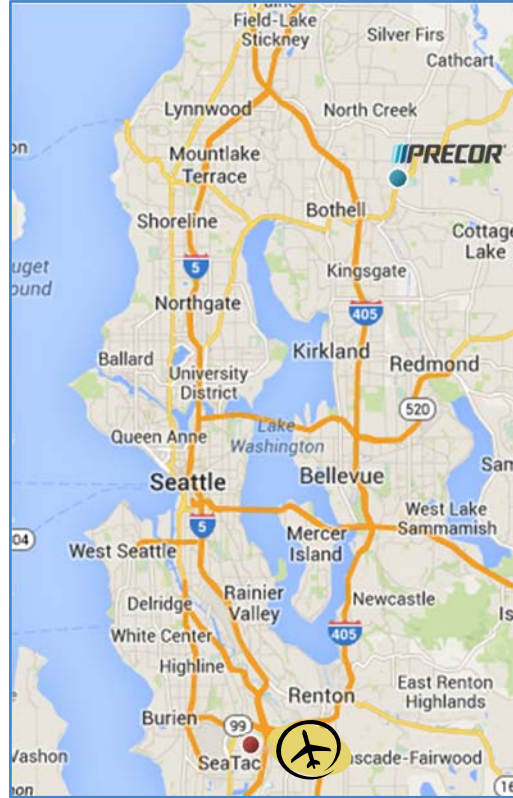
Due to the start time of the course, we recommend arriving on Sunday afternoon before the class. Seattle traffic is heavy. Therefore, we recommend a departure flight no earlier than 6 pm on the final day of the course.

In the past, technicians have either chosen to rent a car or used local airport transportation companies. One such company, Shuttle Express, charges approximately \$55 one way or \$90 if you purchase a round trip. Shuttle Express can be contacted at 800-487-7433 or 206-622-1424.

Attending technicians are responsible for their own transportation during the course.

### Hotel in the vicinity

Precor has arranged for a special hotel rate with the Country Inn & Suites. The hotel is about 3 miles from Precor.



The Country Inn & Suites hotel offers Precor students the following package

- A discounted room rate
- 20% discount off the purchase of food and non-alcoholic beverages within the lounge or room service
- Free, hot complimentary breakfast each morning.
- Complimentary transportation to and from Precor each day

Technicians interested in booking with the Country Inn & Suites must use the following registration link to receive the Precor training package: [www.countryinns.com/precor](http://www.countryinns.com/precor)

### About Precor's Woodinville headquarters

- Precor's facilities are non-smoking. There is no smoking on any Precor property.
- Please be aware that the traffic on campus is one way. The speed limit on Precor property is 10MPH.
- Do not park in Visitor parking spots.
- Enter through the door marked "Precor Training Entrance" at rear of building (see picture at the end of the document).

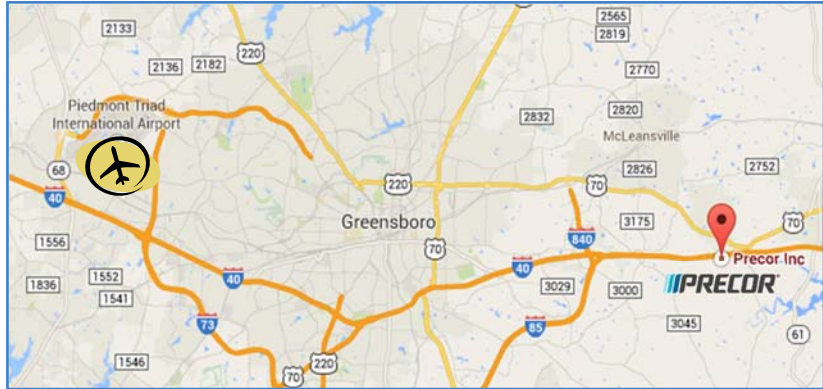
## WHITSETT MANUFACTURING FACILITY INFORMATION

**Precor Manufacturing Facility**  
**5705 Millstream Rd**  
**Whitsett, NC 27377**

### Getting Here

Our manufacturing facility is located in Whitsett, North Carolina. The nearest airport, Piedmont Triad International Airport is located about 15 miles to the west (see map).

Due to the start time of the course, we recommend arriving on Sunday afternoon before the class. We recommend a departure flight no earlier than 6 pm on the final day of the course.



### Hotels in the vicinity

Precor has arranged for special rates with the Comfort Suites hotel in Whitsett, NC. Please alert the hotel that you are attending a Precor training course to receive our corporate rates.

Attending technicians are responsible for their own transportation to and from the Precor facility during the course.

The Comfort Suites hotel can be reached at 336-449-5161. Another nearby hotel, the Quality Inn & Suites hotel can be reached at 336-584-4447.

### About Precor's Whitsett facility

- Precor's facilities are non-smoking. There is no smoking on any Precor property.
- Traffic on campus is one way. Please enter through the far driveway labeled "Entrance."
- The speed limit on Precor property is 10MPH.
- Do not park in Visitor parking spots.
- The front door is always locked. To gain entrance, call the instructor at **336-603-1044**.



## WOODINVILLE GLOBAL HEADQUARTERS (W5 BUILDING) ENTRANCE



Enter at the rear of the building through the door marked “**Precor Training Entrance**”

## WHITSETT MANUFACTURING FACILITY ENTRANCE



Enter through the front door. The door is locked. To gain entrance, call the instructor at **336-603-1044**.